**List of Questions to guide Semi-structured interview.**

**Re Task 1:**

**What do you think about the system?**

System is good. It would be very motivating to share work and improve skills by tips and tricks.

**Does the sign-up process make sense?**

The sign in is fine. It made sense to the user to create a goal first and then add people onto the group. The user also enjoyed the separation of goals.

**How would you use the group code vs. the creation of the goal? (show them the two screens).**

User explained clearly both scenarios (More to add on this topic regarding doing goals or groups first in later question)

**Were you confused by having to create a goal for the sign up?**

No, user was not confused.

**Do you think it would be more appropriate to set up a group first or a goal first?**

Test user mentioned that it made sense to create goal first, but it would depend on the task. If it’s a group task then maybe creating a group would make sense, but if it was an individual skill then doing a goal and adding people to check on that goal would be more appropriate.

**Things to note from Test Observation on Task #1:**

* User immediately went on to change their profile picture. Not a big thing to note, but we originally didn’t anticipate much on this functionality.
* User completed the task in one minute. No problems with this task.

**Re Task 2:**

**Can you explain to us how the goal & milestone creation works?**

The user mentioned that the goal is what is to be accomplished, and then the milestone is the smaller steps within that goal. Which made him confused about the frequency and the period being both in the milestone page. He suggested the period should be a goal property and the frequency part of the milestone.

**Do you understand the relationship between goals and milestones?**

Did not intuitively realise that the relationship between goals and milestones is a one to many relationship (1 goal has many milestones).

**What sort of frequency would you want to system to allow?**

The test user mentioned that the current selection is good, but it could help to have customisable frequencies.

**Do you understand the idea of selecting a verification method?**

Did understand the idea of a verification system, but questioned why there were many options. He mentioned the possibility of having one overall verification system.

**What types of verifications would you believe would be useful?**

Mentioned video upload, and running tracker for sports.

**Would you be comfortable with committing to penalties? Why/why not?**

Understands penalties and would not mind committing to them, depending on the gravity of them. For example, setting exactly what financial means.

**What sort of penalties?**

A penalty suggested by the user was to keep adding time onto the goal until it is completed.

**Things to note from Test Observation on Task #2:**

* There were issues with completing the goal and milestone pages, because the user did not realise that a goal/ milestone name and description had to be entered. This delayed the process of creating the goal. Though it could be a problem with the prototype, the design of these pages on a future prototype should be carefully implemented to ensure that all the fields that must be completed are clearly visible.
* The user was confused on the friends that were displayed on the screen as part of the creation of the group. Unsure of whether they were random people or acquaintances, there was hesitation on the decision. Maybe for this it would be good to show that these people are part of your other goal networks. It might also be good to change the order in the system, first invite friends already in the system, or send a code to invite them.

**Re Task 3:**

**Do you think you would be consistent with tracking your progress?**

Yes, the user says the bar with the days would help to keep track of things. However, it might be worth separating the edit and progress pages as the user got confused and thought that the current page was to edit the milestone and not to track progress. He tried to navigate elsewhere to check the progress.

**How do you feel about your group of friends being able to comment and check your progress?**

There should be an option of choosing who gets to see progress and comment on elements.

**Would it be effective or ineffective for you if you needed friends on a group to peer review your progress?**

Initially the user said no because they thought that peer review would be physical as in you could not update your progress unless in real life your peers had confirmed you did the task. However, once explained that the confirmation is done through the system through comments, likes, and requests then the opinion changed. This shows us that the system currently does not reflect this and so it should be adapted.

**Do you feel comfortable submitting evidence such as photographs to confirm you have completed a milestone?**

User would still do peer review even if it was strangers.

**What about your location?**

More concerned with location. It would be different sharing location than other forms of evidence with strangers. Would do it with friends without any problems.

**Things to note from Test Observation on Task #3:**

* There were issues with updating the task. The user did not save the photo and was unsure on what the mistake was. This could also be a problem with the paper prototype, or a problem with the way the evidence submission has been designed.
* Though the user identified that in day 2 they could open a pop up to update that day, there was no attempt to open day 1 and check the comments and status for that one. Maybe it is worth separating the two to clearly identify those that are completed and those that are not. Part of the problem was also that the user did not clearly read the task and though that they had to check and update both day 2 but the task was to check day 1 and update day 2.

**Other General Questions:**

**What do you think about the overall idea of having a support group to motivate you in achieving goals?**

Project is good idea from two perspectives: you can get encouragement and get motivation from being able to motivate others.

**Do you find progress tracking applications helpful?**

Yes, user does find progress tracking applications useful to keep track on what they have been working on or doing.

**Have you used any progress tracking app before? If you which one and why?**

User has used Trello considering it is useful for their workspace organisation

**Do you think we are missing any important aspects in our design?**

Private vs public profile. What can the user see and what can others see?

**The current structure is based on a group where individuals set goals and milestones for each goal. Are we missing anything? Can you think of a better structure for this?**